





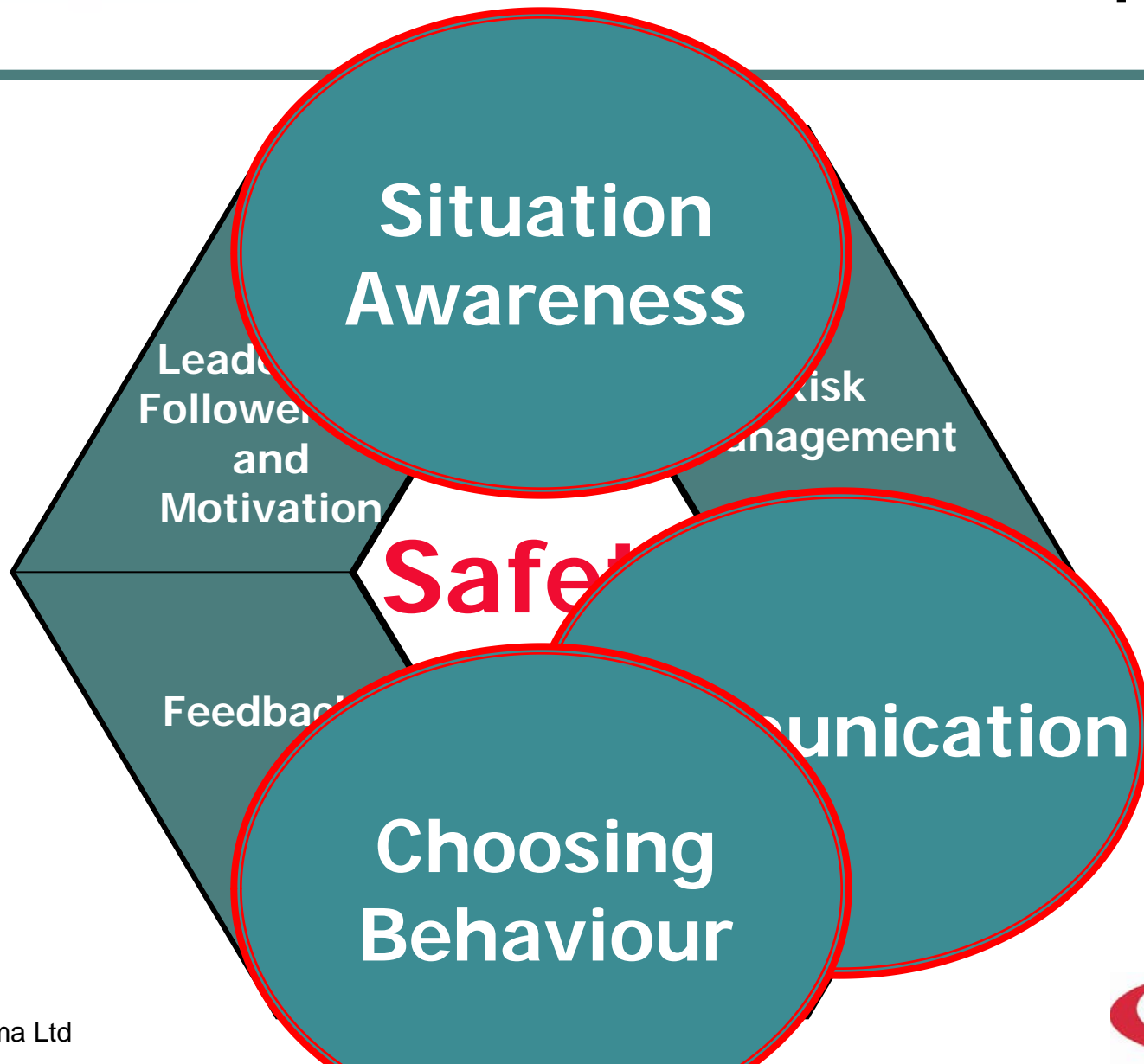
# Human Factor Principles

- Error is normal
- Performance is variable
- System and Process interact with People and Culture

System and Process

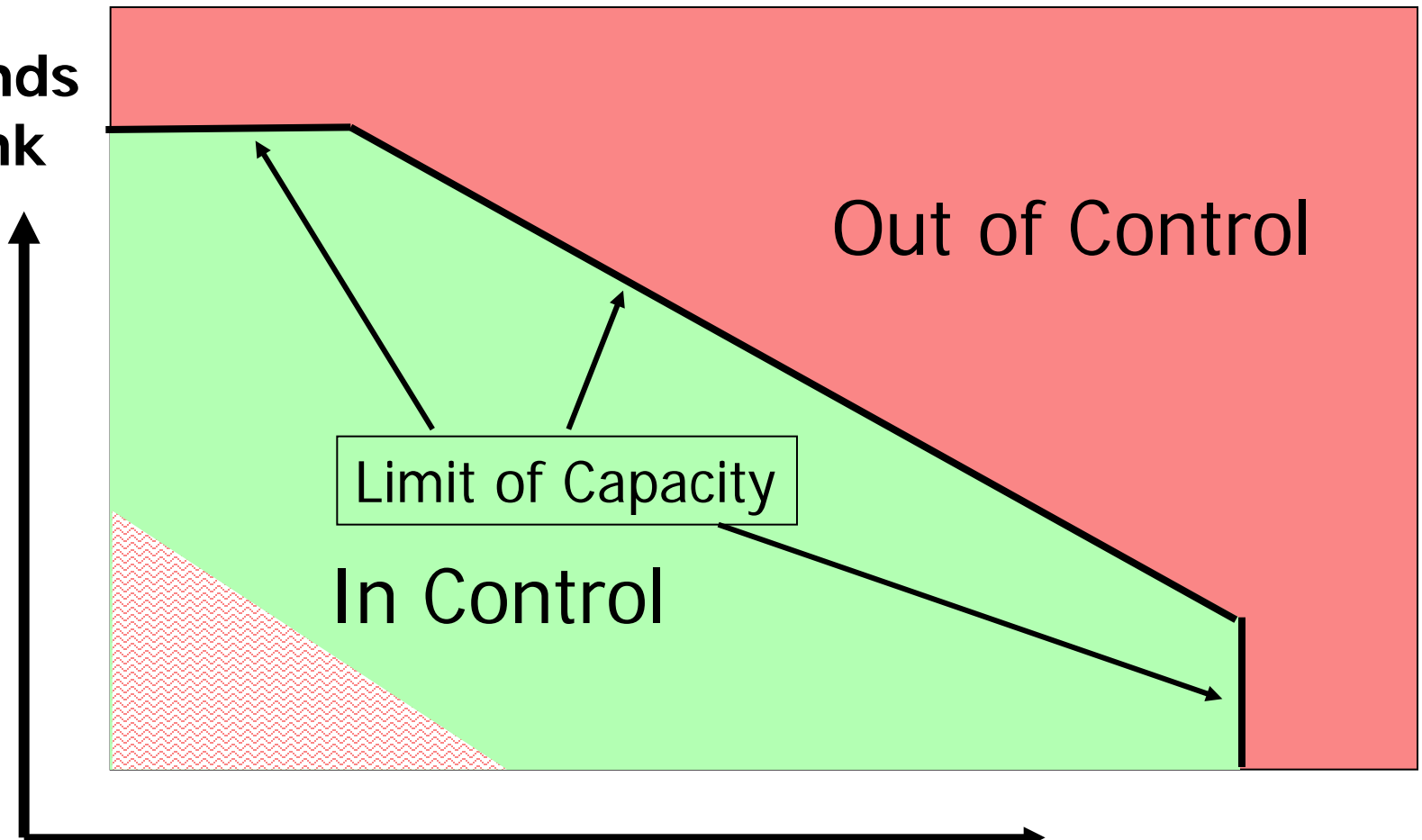
People and Culture

# Human Factor Topics



# One Brain - The effect of Stress and Workload

**Demands to Think**



**Demands to Act**

# The Bucket



Full Bucket  
=  
High Risk



**H - hungry**  
**A - angry**  
**L - late or**  
**T - tired**

**STOP & THINK**

Human Factors in Risk Management

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# Thank You!